



VENDOR INFO	
Year Founded	1999
Headcount Total	16,000
Parent Company	BlackRock
Affiliated Companies	N/A
Funding Status	Publicly Listed
Headquarters Address	55 East 52nd Street New York, New York 10055 United States
Website	Click Here
ILPA - Full Profile	Click Here to View

Product Overview

Portfolio Monitoring - Private Capital	Y	Fund Due Diligence Analytics	Y
Portfolio Monitoring - Multi-Asset Class	Y	Due Diligence Questionnaire Engine	N
Portfolio Monitoring - ESG	Y	Waterfall Distribution/Fee Engine	Y
Back Office/Fund Accounting	Y	Research Management System	Y
Data Extraction Technology	N	Contact Management	Y
Market Data	N		

Differentiation Statement

eFront's end-to-end software solution suite provides a one-stop platform for alternative investors looking to fully manage every aspect of their investments – from fundraising and portfolio construction to investment management and reporting across all alternative asset classes. eFront provides the advantage of a single, seamless platform, representing a single source of truth for all users regardless of their function in the asset lifecycle management or role. eFront is a part of BlackRock since 2019. eFront is offered both as a standalone solution suite dedicated to serving the needs of Private Markets investors and integrated with BlackRock's Aladdin as a whole portfolio solution. (1) eFront Invest for LP: A web-based, end-to-end solution for LPs that streamlines alternative investments, from operational and portfolio management to performance evaluation and reporting, ensuring that LPs have complete transparency into every level of their investments. eFront Invest enables our clients to: Identify & Develop Investment Opportunities; Manage Ongoing Investments; Design and Customize Business Workflows; Document Management and Archiving. (2) eFront Insight: Facilitates the efficient transfer of verified granular data between fund managers and investors while providing a comprehensive analytics platform to investment professionals. With reliable investment and benchmark data, data collection service and ESG risk detection, eFront Insight enables limited partners to generate superior insights and enhance their decision making across all aspects of the investment lifecycle. (3) Whole Portfolio View: Bringing together the market leading capabilities of Aladdin for public markets and eFront for private markets sets a new standard in investment and risk management technology. Together, they enable investors to seamlessly manage portfolios across public and private asset classes on a single platform, providing a Whole Portfolio View. Investors can calculate time weighted returns across the entire investment book and, for private exposures, calculate the internal rate of return and corresponding investment multiples. It's possible to pivot performance across the dimensions such as vintage year, investment type and currency.

Product Customization Options

eFront is delivered as a web-based hosted or SaaS solution that by default in its standard system encompasses industry best practices and standards (e.g. from ILPA) as well as a rich set of features. The solutions can be configured to adapt to client specificities utilizing a large set of predefined options.

Product Cost Structure

The eFront product pricing structure is influenced by the scope and complexity of services provided and the assets managed by our clients.

Product Implementation - Typical Timeline and Support Structure

eFront implementations consist of client onboarding or a project, depending on the solution and client's requirements. We have a dedicated, global implementation team that is responsible for onboarding new clients onto our systems and we offer a 24/7 solution infrastructure support service.

Integration and API Functionality

eFront is an open platform that can be interfaced bi-directionally with virtually any third-party software. eFront also offers REST APIs. The application has been successfully interfaced with many different third-party vendor solutions or client proprietary systems such as a data warehouse or custom portals.

Managed Data Services Overview

eFront Insight offers varying levels of managed data services to provide clients the operational scale they require across their processes. Firms have the opportunity to leverage the Insight Data Services team for: (1) Fund and Underlying Asset Data: Collected quarterly from GP submissions, financial statements and quarterly reporting with over 250 data points including fund level financials, performance indicators and attributes in addition to underlying asset level positions, operating metrics and attributes. (2) Investor Capital Activity: Daily monitoring and processing cash flow notices across a client's portfolio in real time with integration to back office accounting processes where relevant. Quarterly collection, analysis and processing of capital account statements issued by GPs to accurately track client's net asset value and position in each investment.

Client Overview

Client Support Approach and Availability

Each eFront client is assigned a client engagement manager who understands the client's business, informs clients of any upcoming releases, and provides a point of contact. In addition, all of our clients have access to the support portal and can contact our support team for enquiries or in case of an incident. Our infrastructure team constantly monitors our systems' availability and performance and proactively detects and resolves any potential issues.

Year First Client	2002
Number of LP Clients	300
Number of GP Clients	450

Client Training

eFront's Education Services provide a streamlined and innovative method for clients to quickly become proficient in eFront's software solutions. Leveraging decades of industry expertise and experience, eFront's comprehensive and interactive courses provide clients with best practices and customized support, allowing them to maximize their value. eFront Education Services offer a tailored learning experience as trainings can be delivered in person or remotely, can be trainer-led or accessed on client's own schedule.

Sample Clients

Global Endowment Management; TIAA

Contacts

Contact Us
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